

5 Year & 7 Year Warranty Requirements

5 Year Warranty - Summary of Requirements for Approved Shop Status

1. Shop has been reviewed by a Transtar Territory Manager and/or Transtar Distributor using the Transtar Body Shop Preapproval Form. Customer agrees to allow Transtar's Territory Manager or Supplying Distributor Representative to review shop equipment and shop conditions. The inspection process includes a detailed checklist that is completed and forwarded to Transtar's main office, located in Brighton, MI., for review and final approval.
2. All work in the shop is to be performed by qualified technicians. A qualified technician is a person that has attained competency in refinishing skills through experience and training. Painters must supply Transtar with a copy of a certificate (as proof) showing that a painter attended a paint school that was conducted by either Transtar or a major paint company within the last three (3) years.
3. Collision Repair Shop must have a dryer for each compressor, and in-line air traps on all air lines to prevent moisture and other potential contamination problems.
4. All work is performed using proper application equipment (spray guns, compressors, air lines, etc.) in an approved downdraft or crossdraft spray booth.
5. Collision Repair Shop provides approved safety equipment for all qualified technicians.
6. The Collision Repair Shop performs regular maintenance on air lines to keep lines free of water, oil, dirt and other potential contaminants, and uses in-line oil and water extractors.
7. All refinish equipment is kept clean and properly maintained at all times.
8. Collision Repair Shop follows manufacturers' product application recommendations.
9. Collision Repair Shop supports all local, state, and federal clean air regulations. Additionally, customer handles, stores, and disposes of all hazardous chemicals in compliance with federal, state and local requirements.
10. Collision Repair Shop keeps all material safety data sheets on location.

7 Year Warranty - Summary of Requirements for Approved Shop Status

In addition to the requirements for the 5 Year Warranty stated above, the 7 Year Warranty has these requirements:

1. Collision Repair Shop must provide written documentation that it has been certified by a major paint company for participation in their Lifetime Warranty Program. Documentation will be in the form of a copy of a certification letter or copy of the certificate.